

ACCEPTABLE USE POLICY

This Acceptable Use Policy (“Policy”) sets forth the rules and guidelines for use of the acescholarship.org site and all related portals, forms, sites, marketplaces, and applications (“Platform”), operated ACE Scholarships (“Company,” “we,” “our,” or “us”). By accessing or using the Marketplace, all users (“you” or “Users”) agree to comply with this Policy.

Failure to comply may result in suspension, termination of your account, removal of content or listings, cancellation of transactions, and/or legal action.

1. PURPOSE OF THE PLATFORM

The Platform is designed to:

- Allow families to apply for scholarships and manage awarded funds.
- Enable schools to apply for partnership and participate in scholarship programs.
- Provide a marketplace where approved vendors and schools offer goods and services that families can purchase using scholarship funds.

1. PROHIBITED CONTENT

Users may not post, sell, purchase, or otherwise distribute the following through the Platform:

- Illegal, stolen, counterfeit, or fraudulent goods or services.
- Items that infringe on third-party intellectual property rights (including copyrighted materials, trademarks, and patents).
- Restricted, hazardous, or dangerous materials (including drugs, weapons, explosives, or unsafe products).
- Pornographic, obscene, or sexually explicit material.
- Content that is discriminatory, hateful, harassing, or promotes violence.

2. PROHIBITED CONDUCT

Users may not:

- Engage in fraudulent activity, scams, or misrepresentation of information, goods or services.

- Manipulate pricing, reviews, or transactions (e.g., fake reviews, bid rigging, or shill bidding).
- Circumvent the platform to avoid fees or conduct off-platform transactions.
- Misuse the platform to spam, harass, or send unsolicited communications.
- Hack, scrape, reverse-engineer, or otherwise misuse platform systems or data.
- Upload or distribute malicious software, viruses, or any code that may harm the Platform or its users.
- Violate intellectual property rights of others, including unauthorized use of copyrighted materials.
- Attempt to gain unauthorized access to accounts, data, or systems.

3. USER RESPONSIBILITIES

- Users must provide accurate, current, and complete registration, payment, and account information.
- Sellers must ensure that all listings are truthful, lawful, and comply with applicable laws and regulations.
- Buyers must make payments in good faith and not engage in chargeback abuse or other fraudulent conduct.
- Users must maintain account security and not share login credentials.
- All interactions between Users must be respectful and free from harassment, threats, or abusive language.

4. PAYMENTS AND TRANSACTIONS

- Sellers are responsible for fulfilling orders in accordance with the descriptions, terms, and timelines posted.
- Buyers must promptly pay for all purchases made.
- Users may not use the Marketplace for money laundering, unauthorized transfers, or illegal financial activities.

5. ENFORCEMENT

We reserve the right, in our sole discretion, to:

- Remove or restrict access to any listing, content, or account that violates this Policy.

- Suspend or terminate User accounts with or without notice.
- Cancel transactions or withhold funds associated with policy violations.
- Report violations to law enforcement or regulatory authorities where required.

6. REPORTING VIOLATIONS

If you believe a User is violating this Policy, please contact us at support@acescholarships.org with details of the violation.

7. MODIFICATIONS

We may update or modify this Policy from time to time. Continued use of the Platform after updates constitutes acceptance of the revised Policy.